



VIVEKANAND EDUCATION SOCIETY'S
College of Arts, Science and Commerce

(AUTONOMOUS COLLEGE)

NAAC Re-accredited 'A' Grade (2017)
Best College Award (Urban Area: Year 2012-13) University of Mumbai
Recipient of FIST Grant (DST) **Recipient of STAR College Grant (DBT)**

Dr. (Mrs.) Anita Kanwar
Principal

VESASC(Autonomous) College _Student Satisfaction Survey for the academic year 2022-23 !

632 responses

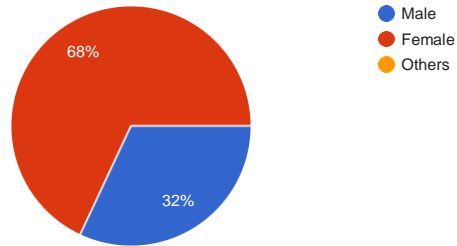
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Introduction to the Student Satisfaction Survey for 2022-23

Gender -

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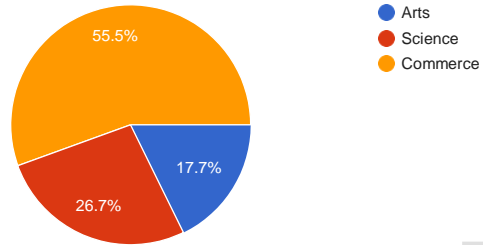
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Faculty

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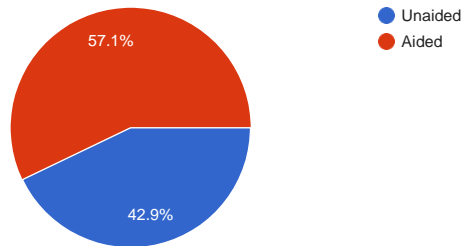
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Course

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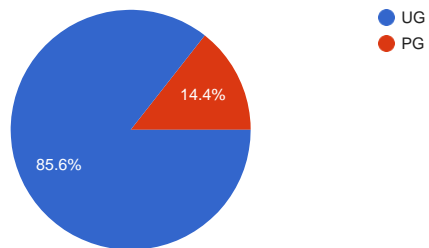
632 responses



Degree

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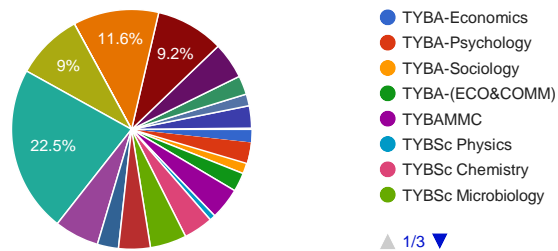
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Name of major subject/ course (for example BSc Physics OR MSc Chemistry OR B.Com)

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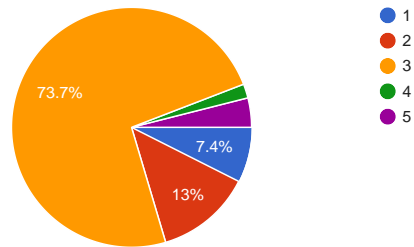


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Number of years spent in the college -

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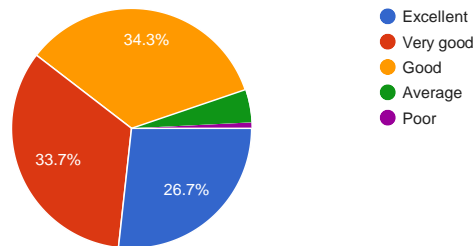
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Online Admission procedure followed by the college -

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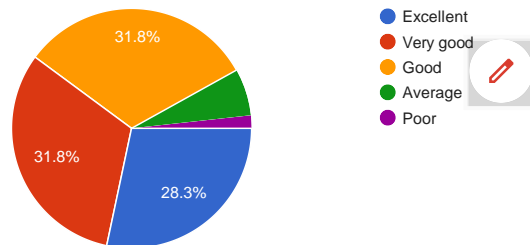
632 responses



Clarity of information through Notices and Guidelines

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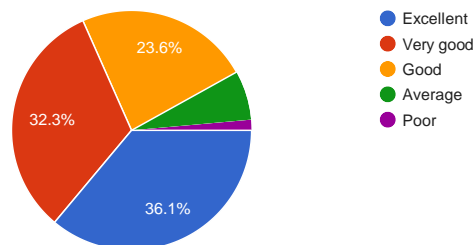
632 responses



Teaching Staff applicability

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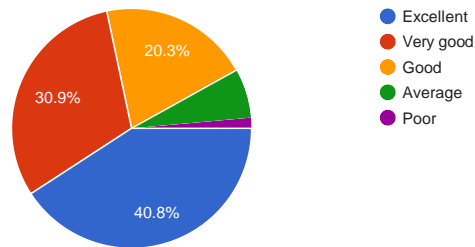
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Teaching quality and knowledge imparted-

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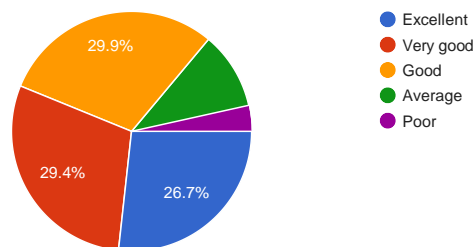
632 responses



Promptness in office service (College, Online, On Call, WhatsApp Groupsetc.)-

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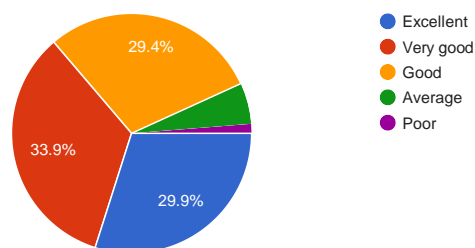
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Accessibility to books, e-books/ journals/ links and/or material posted by faculty

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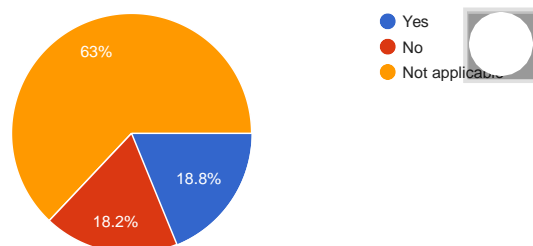
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If you have approached college for Financial support, was it given?

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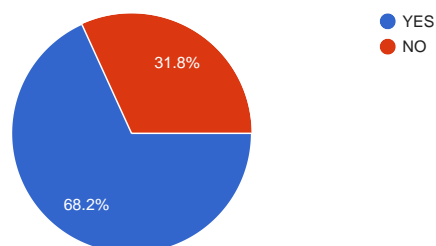
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Have you approached college for Career Guidance/Placement provided

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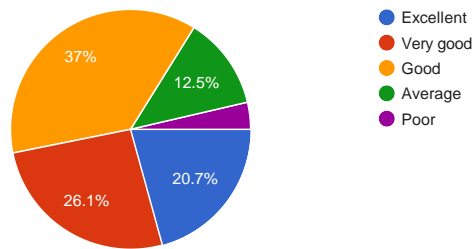
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After you have approached college for Career Guidance/Placement , assistance provided for the same was

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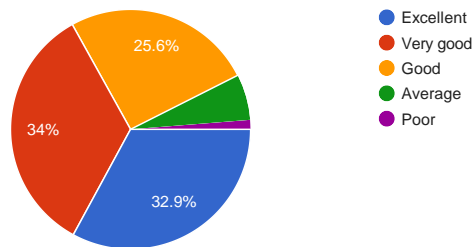
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Fairness and smoothness in conduct of exams

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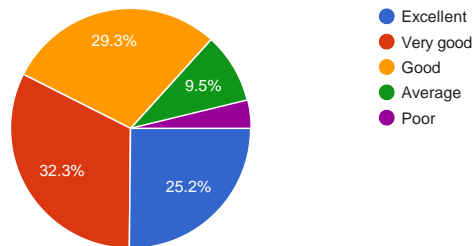
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Promptness in Result declaration

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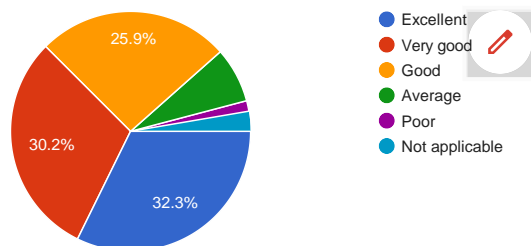
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Activities like Webinars/ Competitions /Intercollegiate etc. conducted by VESASC.

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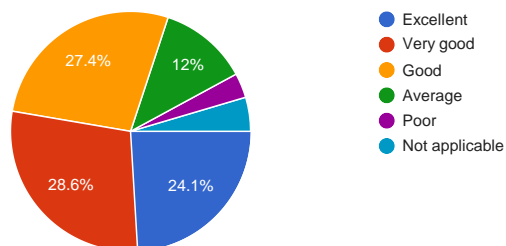
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Soft skill guidance provided (interviews, resume writing, group discussions etc) through various activities

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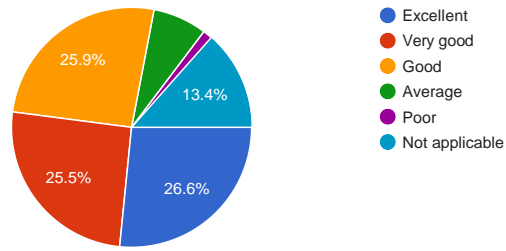
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Extension activities conducted by by NSS, LLE, Outreach Cell etc. of VESASC

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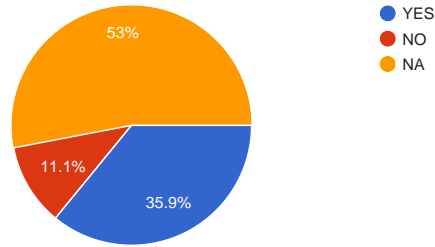
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Training facilities provided for sports.

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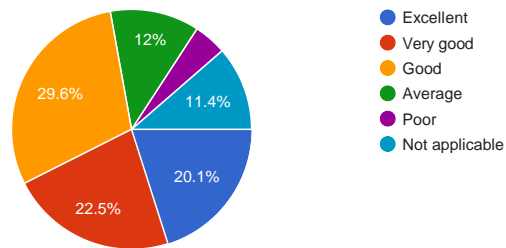
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External linkages (Including offline/ online internships/ Webinars/ training programs etc)

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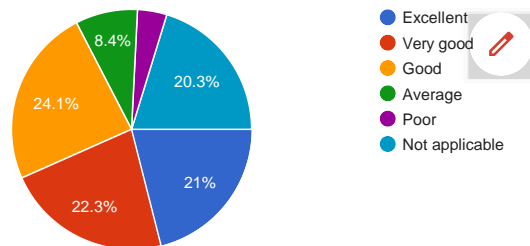
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Support for Music/Drama/ Literary/ Fine arts/ Yoga activities-

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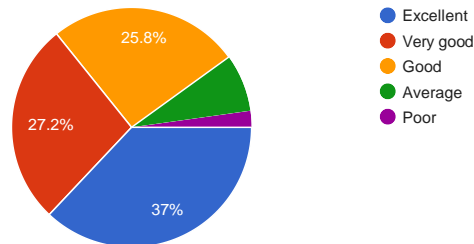
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Mentoring/ Counseling by teachers/ class coordinators

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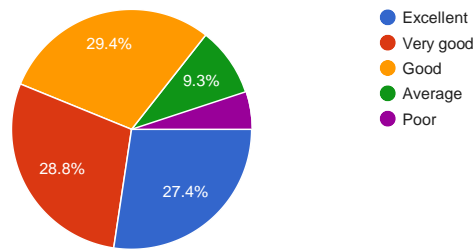
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College Schedule (Exams and other activities) planning and implementation -

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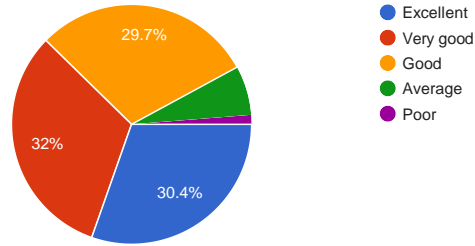
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General discipline maintained in the conduct of online/ offline lectures and activities

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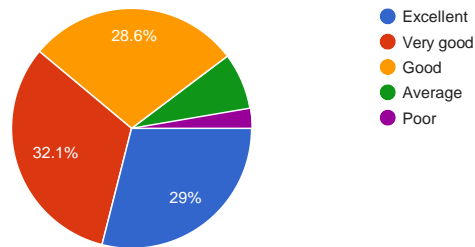
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Fairness and transparency in rules

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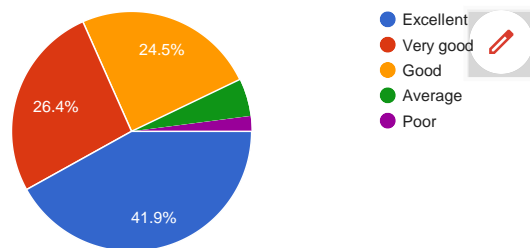
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Gender equality

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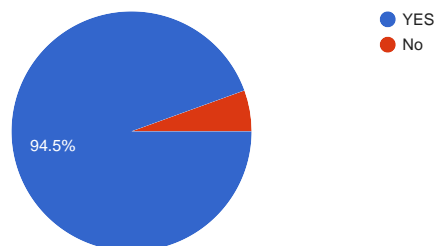
632 responses



Have you visited College Website

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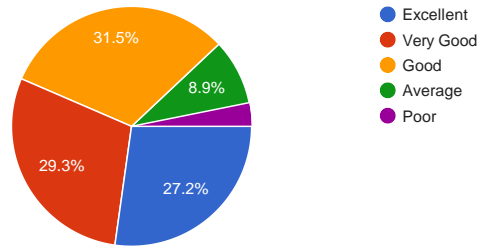
632 responses



Social Networking Platforms visibility (on Facebook/Instagram/Twitteretc)

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632 responses



Student Satisfaction Survey Report:2022-23

Introduction:

This report summarizes the feedback provided by students in a satisfaction survey about their experiences at the college. The feedback has been categorized and presented to highlight areas of concern and suggestions for improvement.

The following points summarize the feedback received from students in a satisfaction survey:

Positive Feedback:

Teaching Staff: Positive feedback on most of our dedicated teaching staff for their ongoing commitment to fostering a positive and conducive learning environment.

Support Services: Some students appreciate the teaching and support they receive.

Events and Activities: Suggestions to upload event pictures promptly for better engagement.

Areas for Improvement:

Infrastructure:

- Maintenance issues like unclean washrooms, faulty doors, and non-functional bulbs.
- Request for timely renovations and better infrastructure management.

Administration and Communication:

- Concerns about delayed or incomplete information in certain departments.
- Suggestions for more frequent student-teacher meetings and better counseling services.

Health and Facilities:

- Complaints about canteen food quality, suggesting improvements in taste and hygiene.
- Request for the use of lifts due to difficulty in climbing multiple floors.

Placement and Financial Support:

- Concerns about the execution of financial support applications and delays in processing.
- Suggestions to enhance the placement cell.
- Recommendations for better communication regarding placement opportunities.

Miscellaneous:

- Suggestions for more inclusive sports activities and support for sports teams.
- Requests for improvements in practical knowledge, scheduling, and clarity on college rules.
- Some concerns about biased or dismissive behavior from certain office staff members.

Mixed Views: While some students have an overall positive experience, others express dissatisfaction with specific aspects.

Specific Faculty Appreciation: Recognition of certain faculty members for their excellent teaching.

Conclusion:

The feedback reflects a mix of positive experiences and constructive criticism. Addressing concerns related to infrastructure, communication, and student support services could contribute to an overall improvement in the college experience.

This table summarizes the key concerns. The comparison between the student satisfaction survey for the academic years 2021-22 and 2022-23:

Themes/Concerns	2021-22 Survey Comments	2022-23 Survey Comments
Lectures Timing	Request for scheduling lectures in the morning.	Lectures are scheduled in the morning
Student Interaction	Desire for more interaction with teachers beyond studies, possibly through student-teacher connect.	Student connect is mandatory for all the class coordinators and interactions with students have improved.
Discrepancies Between Sections	Concerns about disparities between aided and SFC sections in terms of events and activities.	All events of aided & SFC are merged under VESCON
Fees and Scholarship	Calls for a reduction in fees and suggestions not to force students to pay in advance.	Requests for scholarships for those in need.
Infrastructure and Cleanliness	Issues raised about the cleanliness and amenities like projectors, speakers, mics, benches, and curtains.	Concerns about cleanliness in washrooms

Placement Opportunities	Requests for better placement opportunities and support for individual talents.	Requests for a change in the canteen staff.
Online Exam Challenges	Issues related to technical problems during online exams and requests for understanding and solutions.	This year all external exams were offline
Discipline and Behavior	Concerns about partiality, discipline, and staff behavior.	Suggestions to reduce biases.
Suggestions for Improvement	Various suggestions for improvement, including cleanliness, infrastructure, and support for extracurricular activities.	Concerns about the taste and health issues related to canteen food were resolved to maximum extent
Career Guidance and Internships	Calls for better career guidance and internships.	No specific mention. Internships have increased this year
Positive Feedback	Positive comments about teaching staff, overall college experience, and activities.	Positive feedback about teaching staff and the overall experience continues.

SSS-Responses- 2022-23	
<i>Name of major subject/ course</i>	Total number of students
MCom Accountancy	57
MCom Management	15
MSc Chemistry	19
MSc Microbiology	10
MA Psychology	34
TY BAF	139
TY BBI	64
TY BMS	72
TYBA-(ECO&COMM)	34
TYBA-Economics	23
TYBA-Psychology	24
TYBA-Sociology	20
TYBAMMC	65
TYBCom Commerce	349
TYBSc Biotechnology	34
TYBSc Chemistry	26
TYBSc Computer Science	45
TYBSC IT	68
TYBSc Microbiology	42
TYBSc Physics	5
Grand Total	1145