



VIVEKANAND EDUCATION SOCIETY'S College of Arts, Science and Commerce

(AUTONOMOUS COLLEGE)

NAAC Re-accredited 'A' Grade (2017)

Best College Award (Urban Area: Year 2012-13) University of Mumbai

Recipient of FIST Grant (DST) **Recipient of STAR College Grant (DBT)**

Dr. (Mrs.) Anita Kanwar
Principal

Student Satisfaction Survey _2023-24

Executive Summary

This report presents the findings from the Student Satisfaction Survey conducted in the year 2023-24, aimed at evaluating the overall educational experience at Vivekanand college of arts, science, and commerce. The survey gathered feedback from 1145 students, representing a diverse range of academic programs and demographics.

Key findings indicate that overall student satisfaction **stands above average**, with significant strengths noted in the areas of mentoring, counseling by teachers, gender equality, fairness and transparency in rules and teaching quality (Imparted knowledge).

Specifically, 71% of respondents expressed satisfaction with the quality of teaching, highlighting the dedication of faculty members.

Additionally, the career guidance and placement assistance received positive feedback from 68% of students responding as excellent and very good.

Other than this, **88.2% of students** showed a positive response towards activities like Webinars/ Competitions /Intercollegiate etc. conducted by VESASC.

Recommendations include increasing resources for support services, improving communication about available facilities, and addressing specific concerns raised by students to foster a more satisfying educational experience.

Overall, this survey serves as a critical tool for understanding student needs and guiding strategic improvements at VESASC.

Methodology

The survey questionnaire (google form) was distributed to all college students across various departments and programs. **A total of 1145 responses were received.** The survey included both quantitative and qualitative questions to gather comprehensive feedback.

Areas for Improvement

While VESASC provides placement assistance, there is room for improvement by strengthening industry connections to offer more opportunities and better career outcomes for students.

Recommendations and Actions Initiated

1. **Recommendation** :To Establish a formal placement cell with placement officers and alumni members.

Action taken:The placement officer has already been appointed.

2. **Recommendation:**To Install lifts for students to address accessibility and convenience concerns.

Action taken:To address accessibility and convenience concerns, the installation of lifts for students is underway.

Conclusion:

The Student Satisfaction Survey has highlighted both the strengths and areas for improvement at VESASC. While the college continues to excel in many aspects, addressing the identified areas for improvement will enhance the overall student experience. Continuous feedback from students will be crucial in making ongoing adjustments and improvements.